

How to create your Centivo online account

Creating your account on the Centivo app at my.centivo.com is easy!

1

Have your Centivo member ID card ready. You'll need it to get started.

There are two ways to create your account:

1. Download the Centivo app (text **"DOWNLOAD"** to **65021** or visit your app store)
2. Visit my.centivo.com.

Select **First time? Create an account.**

2

Enter your information. You'll need your member ID or group ID, which can be found on your Centivo member ID card.

If you don't have your Centivo member ID card, you can contact your employer for your group ID.

Select **Next.**

Please note: All fields are required.

3

Add your contact information and tell us how you want Centivo to send you important plan information, then select **Next.**

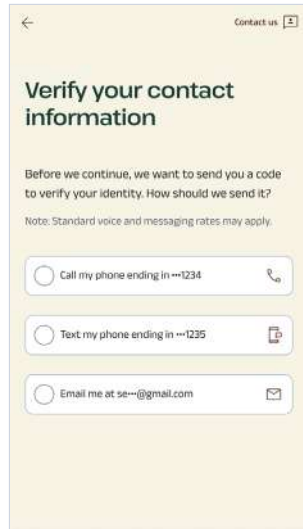
4

Create your username and password, then select **Create account.**

5

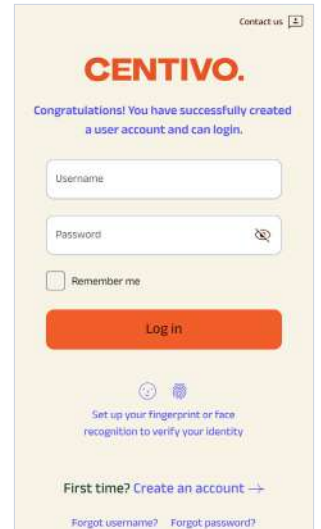
Verify your account.

Select **Send Code**, then enter the code you receive to complete the process.



Congratulations — you're registered!

Now you can log in to view your plan information, search for network providers and more.



Helpful tips

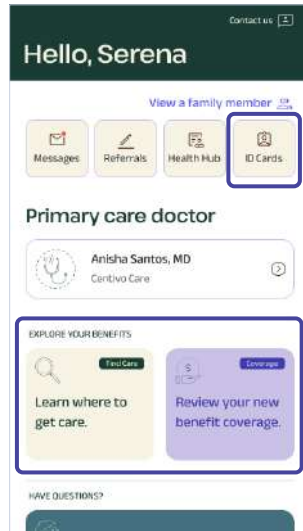
Explore your benefits

Take a few minutes to read more about your plan.

Select **Learn where to get care** and **Review your new benefit coverage**.

Easily access your ID card

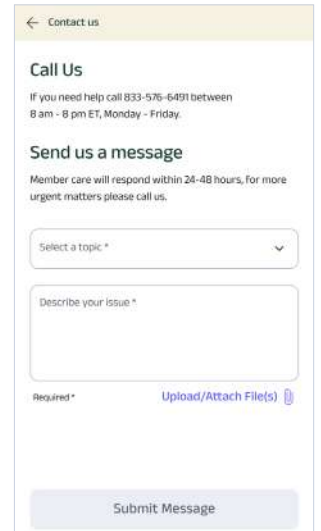
Select **ID Card** to view your member ID card.



Contact Member Care

If you need help, select **Contact Us** in the top right corner.

You can submit a message or call us at the number on the screen.



If you have any questions



Contact Centivo Member Care through the app or by calling the number on the back of your Centivo ID card.

